

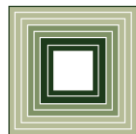
# NC FAST Project History

**Joint Legislative Oversight Committee on Health & Human Services  
And Information Technology**

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A Staff Agency of the North Carolina General Assembly

North Carolina Families Accessing Services through Technology (NC FAST) is a program designed to improve the way the NC Department of Health and Human Services and county departments of social services do business.

## **The NC FAST Program includes the following projects:**

- **Case management, which once fully implemented, is designed to collect, maintain, and process information for the purposes of determining client eligibility and services. There are seven case management projects.**
- **Electronic Pre-Assessment Screening Service (ePASS) is a secure, web-based, self-service tool that is designed to enable NC residents to screen for potential eligibility for a range of NC benefits and services.**



- **The Document Management System is a document imaging and management set of tools that is designed to integrate with the NC FAST Case Management system, and is intended to work with existing county document management solutions.**
- **Service Delivery Interface (SDI) was an early effort developed to provide a single interface between a county-developed and county-maintained case management systems and a legacy benefit delivery system maintained by NC DHHS. The SDI interface became available in August 2006.**
- **Online verification (OLV) came into production in 2005 and is used by all counties to verify any required client information for the purpose of determining benefits. Information is retrieved from several federal and state benefit and reporting systems.**



## **The Seven Case Management Projects are:**

- **Project 1, the Global Case Management and Food and Nutrition Services (FNS), has been completed.**
- **Projects 2&6, the Eligibility Information System (EIS), is currently being implemented. It includes Work First (Temporary Assistance for Needy Families (TANF)), Medicaid, Special Assistance, and Refugee Assistance.**
- **Project 3, the Low Income Energy Assistance Program (LIEAP), Child Care, and Crisis Intervention Program (CIP), is tentatively scheduled to begin in December or January.**



- **Project 4, Child Services, is a future project that will support Child Protective Services.**
  
- **Project 5, Aging and Adult Services, is a future project that will support Adult Protective Services.**
  
- **Project 7, the NC FAST Federally Facilitated Exchanges (FFE) Interoperability, went live on October 1, 2013, and will be phased-in in coordination with the federal effort.**



# Major NC FAST Program Project Budgets

Project Name	Workflow Status	Start Date	End Date	Project Budget	Actual Spend	O & M	TCO
NC FAST Case Management Software Installation Project	Complete	11/01/2008	09/30/2009	12,542,533	11,787,286	0	12,542,533
NC FAST - Global Case Management and Food and Nutrition Services (FNS)	Project Closeout	07/01/2009	05/31/2013	48,218,500	48,214,890	20,743,128	68,961,628
NC FAST Case Management Program Level Project	Planning & Design	07/01/2009	06/30/2017	52,642,514	26,599,450	0	52,642,514
NC FAST- CM Medicaid P2 & P6 (EIS replacement)	Execution & Build	12/01/2010	03/31/2014	95,851,737	60,645,210	11,873,932	107,725,669
NC FAST - Child Services P4	Initiation	08/13/2012	01/15/2015	50,146,348	0	0	50,146,348
NC FAST - Project 7 - Federal Facilitated Exchange Interoperability	Initiation Approval	11/15/2012	03/01/2014	36,088,569	0	15,000,000	51,088,569
Total Project Budget (Includes projects not listed here)				302,131,966	152,602,204	47,617,480	349,749,446

**Major projects are projects over \$4 million.**